

N&P Hub Privacy Notice

Who We Are

For any questions regarding this Privacy Notice or your personal information, please contact:

Ana Lund

ana@neuroscienceandpsychotherapy.com

What Information We Collect

We may collect and process the following information:

- Name
- Email address
- Billing and payment information
- Membership and subscription records
- Communications you send to me
- Attendance records for live events
- Technical information required for the operation of online services

How We Use Your Information

We process your information in order to:

- Administer your membership
- Process payments
- Provide access to training materials and events
- Communicate programme updates
- Respond to enquiries
- Maintain records required for business and legal purposes

Legal Basis for Processing

We process personal information under one or more of the following lawful bases:

- Performance of a contract
- Compliance with legal obligations
- Legitimate interests in operating and improving the programme

- Consent, where required

Sharing Information

We do not sell personal information.

We may share information with trusted service providers involved in delivering the programme, including payment processors, email service providers and online learning platforms.

These providers are required to handle personal information securely and in accordance with applicable data protection laws.

Data Retention

Personal information will be retained only for as long as reasonably necessary to fulfil the purposes for which it was collected and to comply with legal, regulatory and accounting obligations.

Your Rights

Under UK GDPR, you may have the right to:

- Access your personal information
- Correct inaccurate information
- Request deletion of your information
- Restrict processing
- Object to processing
- Request data portability
- Withdraw consent where consent is the legal basis for processing

Requests may be made by contacting us at the details above.

Security

Reasonable technical and organisational measures are taken to protect personal information from unauthorised access, loss, misuse or disclosure.

Changes to This Privacy Notice

This Privacy Notice may be updated from time to time. The most recent version will always be available to participants.

Last updated: 19/09/2026